

FRASER FIGURE SKATING CLUB

**GUIDELINES FOR REFUNDS FOR ICE  
DUE TO SKATER INJURIES/ILLNESS**

The Fraser Figure Skating Board makes all decisions regarding refunds for contracted ice or synchronized skating. Refunds are occasionally given at the discretion of the Board to skaters for absences due to injuries or extended illnesses. These are the general guidelines that must be followed in order to apply for such a refund.

1. A letter must be presented from a licensed practicing physician describing the injury and indication the dates that the skater must be off the ice. If an approximate date for the return on the ice is not provided in the initial letter, a second letter, signed by a doctor, should be turned in to the ice chairperson and monitor upon return to the ice.
2. To qualify for a refund, skater must be absent a minimum of four (4) consecutive weeks from all on ice and off ice activities. This includes any competitions, exhibitions, ice shows, club ice, and synchronized skating.
3. A refund will be given only once a season and will be issued only for a minimum of four (4) weeks ice costs. The Board of Directors will determine the maximum after review of the physician documentation.
4. Decisions on the refund will be made after the skater has returned to the ice and the full length of absence has been determined. The skater or parent/guardian is responsible for all ice payments during the absences in order to maintain their membership in good standing with the Club. If possible, refunds will be made as credits to the skater's ice contract remaining balance due.

**SKATER IN "BAD STANDING" POLICY**

When a member's contracted payment, including all Club commitments, becomes thirty (30) days in arrears, a reminder letter will be sent. On the 61<sup>st</sup> day of arrearage, all member privileges will be suspended. Privileges include, but are not limited to Club ice, testing, Club vote, competition, synchro, synchro travel, and the Ice Show. Privileges will resume when all contract commitments are paid current.